By: Representatives Reynolds, Bailey, Brown, To: Public Utilities Cameron, Chaney, Comans, Compretta, Cummings, Davis, Dedeaux, Eaton, Ellzey, Formby, Franks, Fredericks, Gibbs, Green (96th), Green (34th), Grist, Hamilton, Henderson (26th), Henderson (9th), Holland, Horne, Howell, Huddleston, Hudson, Ishee, Janus, Jennings, Johnson, Ketchings, King, Malone, Manning, Maples, Markham, Martinson, McCoy, McInnis, Middleton, Miles, Miller, Moak, Moore, Moss, Myers, Nettles, Peranich, Perkins, Reeves, Robinson (63rd), Robinson (84th), Rogers, Scott (17th), Simmons, Smith (35th), Smith (59th), Smith (27th), Stevens, Straughter, Stringer, Thornton, Vince, Warren, Weathersby, Wells-Smith, Gadd, Guice

HOUSE BILL NO. 1175

AN ACT TO CREATE NEW SECTION 77-3-621, MISSISSIPPI CODE OF 1 2 1972, TO PROHIBIT UNSOLICITED TELEPHONIC SALES CALLS TO 3 RESIDENTIAL SUBSCRIBERS WHO HAVE GIVEN NOTICE OF THEIR OBJECTION 4 TO SUCH CALLS TO THE PUBLIC SERVICE COMMISSION, TO REQUIRE THE 5 PUBLIC SERVICE COMMISSION TO ESTABLISH A DATA BASE TO COLLECT SUCH OBJECTIONS, TO REQUIRE THE COMMISSION TO CHARGE FEES TO 6 7 RESIDENTIAL SUBSCRIBERS INCLUDED IN THE DATA BASE AND TO TELEPHONE 8 SOLICITORS ACCESSING THE DATA BASE AND TO RESTRICT THE USE OF 9 INFORMATION CONTAINED IN THE DATA BASE; TO CREATE NEW SECTION 77-3-623, MISSISSIPPI CODE OF 1972, TO PROHIBIT TELEPHONE SOLICITORS MAKING UNSOLICITED CALLS FROM BLOCKING RESIDENTIAL 10 11 SUBSCRIBERS' USE OF CALLER IDENTIFICATION SERVICES; TO AMEND 12 SECTION 77-3-601, MISSISSIPPI CODE OF 1972, TO DEFINE CERTAIN 13 TERMS USED IN THIS ACT; TO AMEND SECTION 77-3-611, MISSISSIPPI 14 CODE OF 1972, TO AUTHORIZE THE ATTORNEY GENERAL AND INDIVIDUALS TO 15 16 BRING CIVIL ACTIONS FOR ALLEGED VIOLATIONS OF THIS ACT; TO AMEND 17 SECTION 77-3-615, MISSISSIPPI CODE OF 1972, TO AUTHORIZE THE PREVAILING PARTY TO RECEIVE ATTORNEY'S FEES IN CASES INVOLVING 18 19 VIOLATIONS OF THIS ACT; AND FOR RELATED PURPOSES.

20 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI: 21 SECTION 1. The following shall be codified as Section 77-3-621, Mississippi Code of 1972: 22

23 77-3-621. (1) No telephone solicitor shall make or cause to be made any unsolicited telephonic sales call to the telephone 24 line of any residential subscriber in this state who has given 25 notice to the Public Service Commission of the subscriber's 26 27 objection to receiving unsolicited telephonic sales calls. 28 (2) The Public Service Commission shall establish and provide for the operation of a data base to compile a list of 29 30 telephone numbers of residential subscribers who object to receiving unsolicited telephonic sales calls. The commission 31 32 shall have the data base in operation beginning on January 1, 2000. 33 (3) Before January 1, 2000, the commission shall promulgate

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35 regulations which require each telecommunications company to 36 inform its residential subscribers of the opportunity to provide 37 notification to the commission that the subscriber objects to 38 receiving unsolicited telephonic sales calls. The regulations 39 shall specify the following:

40 (a) The methods by which each residential subscriber
41 may give notice to the commission of the subscriber's objection to
42 receiving unsolicited telephonic sales calls or revocation of such
43 notice.

44 (b) The length of time for which a notice of objection
45 shall be effective, and the effect of a change of telephone number
46 on such notice.

47 (c) The methods by which such objections and48 revocations shall be collected and added to the data base.

(d) The methods by which any telephone solicitor
desiring to make unsolicited telephonic sales calls may obtain
access to the data base as required to avoid calling the telephone
numbers of residential subscribers included in the data base.

53 (e) Such other matters relating to the data base that54 the commission deems desirable.

(4) If the Federal Communications Commission establishes a single national data base of telephone numbers of subscribers who object to receiving unsolicited telephonic sales calls, the commission shall include the part of the national data base which relates to Mississippi in the data base established under this section.

A residential subscriber shall be charged a fee of Five 61 (5) 62 Dollars (\$5.00), payable to the commission, for each notice for inclusion in the data base established under this section. 63 Δ 64 telephone solicitor desiring to make unsolicited telephonic sales 65 calls shall be charged a fee of Ten Dollars (\$10.00), payable to 66 the commission, for access to or for paper or electronic copies of 67 the data base established under this section.

(6) Information contained in the data base established under
this section shall be used only for the purpose of compliance with
this section or in a proceeding or action under Section 77-3-611.
Such information shall be exempt from the provisions of the
Mississippi Public Records Act of 1983.

73 (7) Telephone solicitors making unsolicited telephonic sales
74 calls for nonprofit charitable and religious organizations shall
75 be exempt from the requirements of this section.

76 SECTION 2. The following shall be codified as Section 77 77-3-623, Mississippi Code of 1972:

78 <u>77-3-623.</u> (1) A telephone solicitor who makes an 79 unsolicited telephonic sales call to the telephone line of a 80 residential subscriber in this state may not knowingly utilize any 81 method to block or otherwise circumvent the subscriber's use of a 82 caller identification service.

83 (2) A provider of telephone caller identification services
84 shall not be held liable for violations of this section committed
85 by other persons or entities.

86 SECTION 3. Section 77-3-601, Mississippi Code of 1972, is 87 amended as follows:

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77-3-601. As used in this article:

(a) "Telephonic sales call" means a call made by a
telephone solicitor to a consumer for the purpose of soliciting a
sale of any consumer goods or services, or for the purpose of
soliciting an extension of credit for consumer goods or services,
or for the purpose of obtaining information or an extension of
credit for these purposes.

95 (b) "Consumer goods or services" means any real 96 property or any tangible or intangible personal property which is 97 normally used for personal, family or household purposes, 98 including, without limitation, any property intended to be 99 attached to or installed in any real property regardless of 100 whether it is attached or installed, as well as cemetery lots and

101 time-share estates, and any services related to the property. 102 (c) "Unsolicited telephonic sales call" means a 103 telephonic sales call other than a call made: 104 (i) In response to an express request of the 105 person called; 106 (ii) In connection with an existing debt or 107 contract, payment or performance which has not been completed at

109 (iii) To any person with whom the telephone 110 solicitor has an established business <u>or personal</u> relationship. 111 (d) "Consumer" means an actual or prospective 112 purchaser, lessee or recipient of <u>or investor in</u> consumer goods or 113 services.

(e) "Merchant" means a person who, directly or indirectly, offers or makes available to consumers any consumer goods or services.

(f) "Telephone solicitor" means any natural person, firm, organization, partnership, association, corporation, or a subsidiary or affiliate thereof, doing business in this state, who makes or causes to be made a telephonic sales call.

(g) "Doing business in this state" refers to businesses who conduct telephonic sales calls from a location in Mississippi or from other states or nations to consumers located in Mississippi.

(h) "Established business relationship" means a prior or existing relationship formed by a voluntary two-way communication between a person or entity and a consumer with or without an exchange of consideration, on the basis of an inquiry, application, purchase or transaction by such person or entity, which relationship has not been previously terminated by either party.

132 (i) "Residential subscriber" means a person who has
133 subscribed to residential telephone service from a

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the time of the call; or

134 <u>telecommunications company.</u>

(j) "Caller identification service" means a type of 135 136 telephone service that permits telephone subscribers to view the telephone number of incoming telephone calls. 137 138 SECTION 4. Section 77-3-611, Mississippi Code of 1972, is amended as follows: 139 140 77-3-611. (1) The Attorney General shall investigate any complaints received concerning violations of Sections 77-3-601 141 through 77-3-623, including any complaints referred to the 142 143 Attorney General by the Public Service Commission. If, after 144 investigating any complaint, the Attorney General finds that there has been a violation of Sections 77-3-601 through 77-3-623, the 145 146 Attorney General may bring an action to impose a civil penalty and to seek other relief, including injunctive relief, as the court 147 deems appropriate against the telephone solicitor. The civil 148 149 penalty shall not exceed Ten Thousand Dollars (\$10,000.00) per 150 violation and shall be deposited in the State General Fund, This civil penalty may be recovered in any action 151 unallocated. 152 brought under Sections 77-3-601 through 77-3-623 by the Attorney General. Alternatively, the Attorney General may terminate any 153 154 investigation or action upon agreement by the person to pay a 155 stipulated civil penalty. The Attorney General or the court may 156 waive any civil penalty if the person has previously made full 157 restitution or reimbursement or has paid actual damages to the consumers who have been injured by the violation. 158 159 (2) Any person who has received more than one (1) unsolicited telephonic sales call within a period of twelve (12) 160 months by or on behalf of the same entity in violation of Section 161 162 77-3-621 or 77-3-623 may bring an action seeking injunctive relief and to recover actual monetary loss or Two Thousand Dollars 163 164 (\$2,000.00) in damages for each knowing violation, whichever is 165 greater. 166 (3) It shall be a defense in any action or proceeding

167 brought under this section that the defendant has established and

168 implemented, with due care, reasonable practices and procedures to

169 effectively prevent unsolicited telephonic sales calls in

170 violation of Sections 77-3-621 and 77-3-623.

171 (4) No action or proceeding may be brought under this 172 section for an alleged violation of Section 77-3-621 or 77-3-623 173 more than two (2) years after the person bringing the action knew 174 or should have known of the occurrence of the alleged violation or 175 more than two (2) years after the termination of any proceeding or 176 action by the State of Mississippi, whichever is later.

177 SECTION 5. Section 77-3-615, Mississippi Code of 1972, is 178 amended as follows:

179 77-3-615. (1) In any civil litigation resulting from a 180 transaction involving a violation of Sections 77-3-601 through 181 <u>77-3-623</u>, the prevailing party, after judgment in the trial court 182 and exhaustion of all appeals, if any, shall receive his 183 reasonable attorney's fees and costs from the nonprevailing party.

184 (2) The attorney for the prevailing party shall submit a
185 sworn affidavit of his time spent on the case and his costs
186 incurred for all the motions, hearings, and appeals to the trial
187 judge who presided over the civil case.

188 (3) The trial judge shall award the prevailing party the sum 189 of reasonable costs incurred in the action plus a reasonable legal 190 fee for the hours actually spent on the case as sworn to in an 191 affidavit.

192 (4) Any award of attorney's fees or costs shall become a 193 part of the judgment and subject to execution as the law allows. In any civil litigation initiated by the Attorney 194 (5) 195 General, the court may award to the prevailing party reasonable attorney's fees and costs if the court finds that there was a 196 197 complete absence of a justiciable issue of either law or fact raised by the losing party, or if the court finds bad faith on the 198 199 part of the losing party.

200 SECTION 6. This act shall take effect and be in force from 201 and after July 1, 1999.